

REMOTE TECHNICAL SUPPORT DISCLAIMER

By requesting and accepting a remote session from Tailormade I.T. Solutions to assist you with a technical related issue, you accept responsibility for any changes made to the desktop content or system settings.

Tailormade I.T. Solutions does not assume and is not responsible for any liability for the linking and viewing of any desktop content, the operation of the remote access software or system performance.

- Be sure to close any confidential files that you may have been working on, before allowing remote access to your computer.
- Tailormade I.T. Solutions further recommends that you remain seated at your desktop throughout the entire remote session.

Your data is important to Tailormade I.T. Solutions. It is up to you to ensure that you backup your data on a regular basis. Tailormade I.T. Solutions will not be held responsible for any data loss if any occurred during or after a remote session. If you require help in setting up a backup procedure for your data please do not hesitate to contact us for further assistance.

Tailormade I.T. Solutions continuously undertakes to take the utmost care when in use of your computer. However, Tailormade I.T. Solutions cannot guarantee that our service will resolve your problem or that attempting to rectify your technical issue will not cause additional problems requiring an on-site call.

Tailormade I.T. Solutions uses TeamViewer to remotely fix PCs, largely because of its track record of security, and that TeamViewer is deliberately designed to be unsuitable for covertly monitoring computers – allowing clients to feel safe.



Further information on TeamViewer security is available at
http://www.teamviewer.com/images/pdf/TeamViewer_SecurityStatement.pdf

Your name and contact will be processed in accordance with the privacy policy at
<http://tailormadeitsolutions.com/about/privacy-policy/>

